



**VIDYA
INSIGHT**

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Analyze

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Mediation Skills

OVERVIEW

This workshop equips professionals with the essential skills to act as effective mediators in a variety of dispute contexts. Participants will learn to facilitate dialogue, manage emotions, uncover underlying interests, and guide parties toward voluntary, durable solutions. The training emphasizes impartiality, empathy, process design, and ethical conduct, giving participants the tools to mediate confidently and competently—whether in organizational settings, legal disputes, or social conflicts.

Audience

Ideal for lawyers, judges, human resources professionals, social workers, government officials, NGO staff, educators, and anyone responsible for resolving disputes or facilitating dialogue. It is especially suited for individuals seeking to build or enhance their mediation capacity in formal or informal settings.

Instructors

Led by certified mediators, conflict resolution specialists, legal professionals, and negotiation experts with field experience in community, commercial, and international mediation. Instructors blend theory with practice, offering structured guidance and individualized feedback to help participants grow as reflective, ethical, and effective mediators.

Register Now



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**Available in English
and Arabic**