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Healthcare Operations Management

OVERVIEW

This workshop equips healthcare professionals, administrators, and policy planners with practical tools to manage and improve operational systems within healthcare institutions. It emphasizes efficiency, service quality, resource allocation, and system coordination as critical levers for enhancing patient care. Participants will gain actionable strategies to streamline workflows, monitor performance, and build operational resilience in both public and private healthcare settings. The training supports decision-making that aligns clinical needs with organizational goals and system-wide accountability.

Audience

Designed for hospital administrators, healthcare managers, health ministry officials, public health planners, clinical operations leads, and professionals involved in service delivery, logistics, and healthcare system reform. It is particularly valuable for those managing hospitals, primary care networks, or national health programs.

Instructors

Led by healthcare management specialists, systems engineers, public health consultants, and operations researchers with experience in hospital reform, healthcare analytics, and service optimization. Instructors blend real-world healthcare delivery insights with data-driven management frameworks to help participants apply operational tools in diverse health contexts.

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**Available in English
and Arabic**